

AUTOCALL CONNECTED SERVICES

# ALWAYS BE PREPARED WITH SAFELINC CLOUD



---

# WHAT DOES PEACE OF MIND LOOK LIKE?

Having proactive fire and life safety system monitoring at one's fingertips - from anywhere and through a secure cloud. It's possible with SafeLINC Cloud.

A gateway integrated with an Autocall control unit transfers all system status information and event logs to the secure SafeLINC Cloud. Information from all SafeLINC Cloud-connected control units is then accessible via a web browser and mobile app. Whether one building with multiple control units, a campus with many buildings, or individual buildings spread across a city, status information is visible in one place. Alarms and high-priority event messages generate automatic notifications for instant alerts. With SafeLINC Cloud, managing multiple, distributed control units becomes incredibly easy.

Adding SafeLINC Cloud to new or existing Autocall systems is also incredibly easy. The Connected Services Gateway mounts either inside the control unit cabinet or in its own external enclosure. IP-based communication with the Cloud platform can be via a LAN drop at the control unit or using a cellular module installed in the gateway.





---

## SECURE ACCESS ANYTIME SAVES TIME AND MONEY

SafeLINC Cloud's web interface and mobile app were designed to make it easy to check fire alarm control unit information from work, at home and even on the road. With better visibility into system status, users will be able to reduce unexpected service calls, repairs and expenses.\*

With SafeLINC Cloud, a service provider can be granted access to a fire alarm control unit's event logs, test reports and trouble information. They can receive mobile alerts of troubles and system failures and remotely view the information needed to diagnose problems and execute a more effective response – without the end user even needing to call.

\*IMPORTANT: SafeLINC Cloud is intended to complement central station monitoring for fire alarm systems and enhance your ability to manage your fire and life safety systems effectively. SafeLINC Cloud is not a substitute for real-time central station monitoring of your fire alarm system.

# THE SAFELINC CLOUD SOLUTION

**SafeLINC Cloud is a globally accessible, secure, managed cloud database** that receives and hosts data from all connected control units. SafeLINC Cloud also holds facility and user access information and manages which users have access to which control unit's data.



SafeLINC Web User Interface



**A web-based dashboard** that connects to the SafeLINC Cloud and displays real-time events and status information for control units. Also provides the capability to search historical event logs and view system reports.

SafeLINC Mobile App



**The mobile app**, available for both iOS and Android devices with customizable push notifications, provides access to critical data stored in the SafeLINC Cloud for a faster response to keep systems at peak performance.

*\*IMPORTANT: SafeLINC Cloud is intended to complement central station monitoring for fire alarm systems and enhance your ability to manage your fire and life safety systems effectively. SafeLINC Cloud is not a substitute for real-time central station monitoring of your fire alarm system.*

Ethernet Connection

4G / LTE Cellular Connection



**A gateway** installed in the addressable fire alarm control unit or Network Display Unit (NDU) transmits data to the cloud via the local area network or a wireless cellular network.



# THE CHOICE THAT DELIVERS MORE

Why compromise? Choosing Autocall network and management products is the smart choice. Gain the power to maintain greater control over all the devices on a fire detection network, the ability to make better-informed decisions, and the flexibility to stay informed about fire detection systems wherever you go.

Backed by a legacy of innovation and invention, Autocall pushes the industry forward with feature-rich fire detection systems that help ensure that our customers are safe and their facilities are secure every day. Autocall delivers technologically advanced systems that are easy to install, simple to service and cost-effective to own.

VISIT **WWW.AUTOCALL.COM**  
TO FIND AN AUTOCALL PARTNER  
NEAR YOU.

©2023 Johnson Controls, Inc  
P.O. Box 423, Milwaukee, WI 53201  
All rights reserved worldwide.  
Parts displayed are for visual representation only.  
Actual products may vary.

Printed in USA.

AC-AMER-EN-202 10/23